

A. Cancellation policy

Right of withdrawal

You have the right to cancel this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the last goods.

In order to exercise your right of withdrawal, you must inform us (Greinds GmbH, Stahltwiete 23, 22761 Hamburg, Germany, Tel.: +49 (0)40 33 46 875-00, Fax: +49 (0)40 33 46 875-99, E-Mail: info@greinds.de) by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) of your decision to withdraw from this contract. You can use the attached model withdrawal form for this purpose, which is, however, not mandatory.

Consequences of revocation

If you withdraw from this contract, we must repay you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days from the day on which we received the notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment. We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us immediately and in any case no later than fourteen days from the day on which you notify us of the cancellation of this contract. The deadline is met if you send the goods before the end of the period of fourteen days.

We bear the costs of returning the goods.

You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for testing the quality, characteristics and functioning of the goods.

General notes

1. Please avoid damaging or contaminating the goods.
2. Please return the goods to us in the original packaging with all accessories and with all packaging components. If necessary, use protective outer packaging. If you no longer have the original packaging, please provide adequate protection against transport damage with suitable packaging.
3. Please do not return the goods to us freight collect.
4. Please note that the aforementioned points 1-2 are not a prerequisite for the effective exercise of the right of withdrawal.

GREnds GmbH | Stahlwiete 23 | 22761 Hamburg

B. Cancellation form

If you wish to cancel the contract, please complete and return this form.

GREnds GmbH
Stahlwiete 23, 22761 Hamburg - Deutschland

Fax: +49 (0)40 33 46 875-99

E-Mail: info@grends.de

I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods (*)/the provision of the following service (*)

Ordered on (*) _____ / received on (*) _____

Name of the consumer(s)

Address of the consumer(s)

Signature of the consumer(s) (only in the case of notification on paper)

Date

(*) Delete as applicable